Welcome to the JNJVISIONPRO.CA user guide

Review this step-by-step walkthrough of JNJVISIONPRO.CA to see everything the site can offer your practice and, most importantly, your patients.
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Getting started: how to register

Whether you’re an Eye Care Professional or office staff member, all of our resources and content are now housed within 1 site. With a single log-in, you’ll have access to content tailored to your needs. Follow the instructions below to register:

- Click “Log-In” in the upper right corner of the homepage to register
- Click on “Register for JNJVISIONPRO.CA” at the bottom of the pop up
- Once you’ve completed the registration process, you will have access to JNJVISIONPRO.CA
Getting started (cont’d): linking a practice

During the registration process, you will be asked to link yourself to the practice you own or at which you work so you can use features like online ordering. To do this, simply provide your account number and you will be linked to your practice. If you don’t have the number handy while registering, you can add it anytime by following these steps:

- Click on “My Practice” in the upper right corner of the logged-in homepage
- Next, click on “Link My Practice” to add your practice information
- If you are the owner of the practice account, you will see your team and practice information.
Next steps: setting up your profile

Once you have registered, your name will appear in the upper right hand corner. When you click on your name, a drop-down menu with the following options will open:

- **My Profile**
  View or make changes to your profile information.

- **My Learning**
  View the progress of any online learning courses you’ve enrolled in.
Office staff can do so much more on the site as well by linking to a practice. Under the “My Practice” menu, you’ll have the opportunity to preview your staff and edit their status under “My Team.”

- **Approve staff members** who have registered on the site and requested access to your practice portal

- **Edit staff member permissions** and view their online learning (if they provided access) via the pencil icon

- Set permission levels for staff, including “Team Management,” or “Ordering Access.”
Next steps (cont’d): review your practice information

After you register, you can review or edit your practice information anytime via the “My Practice” menu.

Simply click “My Practice” in the upper right corner next to “Order Centre” and you’ll find all relevant practice information, including a list of team members.
Build continued trust with your patients.

**Sign up with your sales representative** to become an Authorized Partner.

Learn about the benefits and be included on the Eye Care Professional Locator at acuvue.ca.
Under the “Products” menu you will find detailed information about contact lenses and other eye care products. You can view all products, or filter based on specific needs or features. Each product page includes learning courses or articles related to the product.
If you have a direct ordering account with ACUVUE®, you’ll have access to online ordering. The “Order Centre” button in the upper right hand corner will take you to a product order page. You can also get there by clicking “Order Now” on any individual product’s page while browsing the “Products” area of the site.
Located between the “Learning Centre” and “My Practice” menus, the “Practice Resources” feature puts valuable practice and patient resources at your fingertips.

**For your patients**
Download and print educational materials for distribution to patients, or view those materials and send a link for patients to access them via email

**For your practice**
View and download informational articles, tips, and marketing materials for both yourself and your staff to help enhance your practice
Between the “Products” and “Practice Resources” menus, you’ll find the “Learning Centre” tab. Here, you can find online courses and videos for you and your staff to advance your training, as well as other resources, such as:

**The Johnson & Johnson Institute**
Hands-on training and an online compendium of professional resources and expertise leveraging the global reach of the Johnson & Johnson Family of Companies

**The Vision Care Resource Library**
A collection of clinical articles, videos, and eLearning modules covering eye conditions, contact lenses and technology
Keep engaging to see how we evolve

You should be ready now to hop on and engage with everything JNJVISIONPRO.CA has to offer. But know that we won’t stop here. The site will be updated regularly with improvements and additional information, resources, and tools. So keep coming back, and together we’ll build your best practice!

For more information on the site, please reach out to your Johnson & Johnson Representative.